

Please read this cookie policy carefully as it contains important information on who we are and how we use cookies on our website. This policy should be read together with our <https://glowingresults.co.uk/GR-Privacy-Policy-9.5.23.pdf> which sets out how and why we collect, store, use and share personal information generally, as well as your rights in relation to your personal information and details of how to contact us and supervisory authorities if you have a complaint.

Who we are

This website is operated by GLOWING RESULTS LLP a limited liability partnership incorporated in England and Wales with company registration number OC397775 whose registered offices are located at Acre House, 11/15 William Road, London, United Kingdom, NW1 3ER.

This cookie policy only relates to your use of our website, www.glowingresults.co.uk.

We are an English Language Training Centre for academics and professionals to help them in Career Advancement.

Throughout our website we may link to other websites owned and operated by certain trusted third parties to make additional products and services available to you. These other third-party websites may also use cookies or similar technologies in accordance with their own separate policies. For privacy information relating to these other third-party websites, please consult their policies as appropriate.

Cookies

A cookie is a small text file which is placed onto your device (e.g., computer, smartphone or other electronic device) when you use our website. We use cookies on our website. These help us recognise you and your device and store some information about your preferences or past actions.

For example, we may monitor how many times you visit the website, which pages you go to, traffic data, location data and the originating domain name of your internet service provider. *This information helps us to build a profile of our users.* Some of this data will be aggregated or statistical, which means that we will not be able to identify you individually.

For further information on our use of cookies, including a detailed list of your information which we and others may collect through cookies, please see below.

For further information on cookies generally, including how to control and manage them, visit the [guidance on cookies](#) published by the UK Information Commissioner's Office, www.aboutcookies.org or www.allaboutcookies.org.

Consent to use cookies and changing settings

We will ask for your consent to place cookies or other similar technologies on your device, except where they are essential for us to provide you with a service that you have requested (e.g., to enable you to put items in your shopping basket and use our check-out process).

You can withdraw any consent to the use of cookies or manage any other cookie preferences by clicking on the 'Cookies' icon at the bottom of our website www.glowingresults.co.uk. You can then explain how to adjust sliders or untick boxes as appropriate to the mechanism. It may be necessary to refresh the page for the updated settings to take effect.

Our use of cookies

The table below provides more information about the cookies we use and why:

The cookies we use	Name	Purpose	Whether cookie is essential for us to provide you with a service that you have requested and whether we will seek your consent before we place the cookie
Universal Analytics (Google)	_ga, _gali, _gat, _gid	This is a web analytics service provided by Google Inc which uses cookies to show us how visitors found and explored our site, and how we can enhance their experience. It provides us with information about the behaviour of our visitors (e.g., how long they stayed on the site, the average number of pages viewed) and also tells us how many visitors we have had This cookie collects personal information including: Name, address, contact details. The cookie has a maximum lifespan and will expire after 2 years. See the following https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage for how Google uses the cookies and the data generated by them for guidance on how Google	No, will therefore request your consent before placing this cookie

The cookies we use	Name	Purpose	Whether cookie is essential for us to provide you with a service that you have requested and whether we will seek your consent before we place the cookie
		uses these cookies and the data generated by them.	
Squarespace – Functional and required, Analytic and performance.	_aclogged in	Supports login by scheduling client if client has an account. The cookie has a lifespan until 1 January 2025	No, will therefore request your consent before placing this cookie
	algoliasearch-client-js	Adds auto-populated suggestions to address fields in scheduling to help the user complete its forms faster. This cookie is persistent.	No, will therefore request your consent before placing this cookie
	CART	Shows when a customer adds a product or service to the shopping cart. This cookie has a lifespan of two weeks.	Yes, essential (we will therefore not request your consent before placing this cookie)
	Crumb	Prevents cross site request forgery. This cookie lasts for the length of the session.	Yes, essential (we will therefore not request your consent before placing this cookie)
	PHPSESSID	Securely authenticates a visitor during their checkout on our website. This cookie has a lifespan of one month.	Yes, essential (we will therefore not request your consent before placing this cookie)
	Remember_client	Remembers a customer's login details if they have an account. This cookie has a life span of a year.	No, will therefore request your consent before placing this cookie
	ss_cookie Allowed	Remembers if a customer agreed to placing analytic cookies on their browser if the website is restricting the placement of cookies. This cookie	No, will therefore request your consent before placing this cookie

The cookies we use	Name	Purpose	Whether cookie is essential for us to provide you with a service that you have requested and whether we will seek your consent before we place the cookie
		has a lifespan of 30 days.	
	Ss_cid	Identifies and tracks a customer's website usage. This cookie has a lifespan of 2 years.	No, will therefore request your consent before placing this cookie
	Ss_cpvisit	Identifies and tracks a customer's website usage. This cookie has a lifespan of 2 years.	No, will therefore request your consent before placing this cookie
	Ss_cvisit	Identifies and tracks a customer's website usage. This cookie has a lifespan of 30 minutes	No, will therefore request your consent before placing this cookie
	Ss_cvr	Identifies and tracks a customer's website usage. This cookie has a lifespan of 2 years.	No, will therefore request your consent before placing this cookie
	Ss_cvt	Identifies and tracks a customer's website usage. This cookie has a lifespan of 30 minutes.	No, will therefore request your consent before placing this cookie

Third party access to the cookies

The cookies we use will only be accessed by us and those third parties named in the table above for the purposes referred to in this cookie policy. Those cookies will not be accessed by any other third party.

How to turn off all cookies and consequences of doing so

If you do not want to accept any cookies, you may be able to change your browser settings so that cookies (including those which are essential to the services requested) are not accepted. If you do this, please be aware that you may lose some of the functionality of our website.

For further information about cookies and how to disable them please go to the [guidance on cookies](#) published by the UK Information Commissioner's Office, www.aboutcookies.org or www.allaboutcookies.org.

How to contact us

Please contact us if you have any questions about this cookie policy or the information we hold about you.

If you wish to contact us or our Data Protection Officer, please send an email to admin@glowingresults.co.uk write to The Director, 12 Regent Street, Manningtree. CO11 1BL or call +44(0)1206-393-273

Do you need extra help?

If you would like this notice in another format (for example: audio, large print, braille) please contact us (see 'How to contact us' above).

Changes to this policy

This policy was published on 28th of June 2023 and last updated on 28th of June 2023.

We reserve the right to change this policy from time to time.